Securing your Customer with DNA

Category: Networking & Security | **Vendor:** Various

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

The objective of this course is to teach delegates how to position and sell Cisco’s Digital Network Architecture (DNA) and Cisco Security solutions to deliver positive business outcomes for any customer and consequently forms the basis for business transformation towards a full digital services business.

Delegates should bring a laptop with which to conduct research and complete exercises.

The final module of the course, Module 5 provides a more in-depth overview of DNA security solutions with online demonstrations and the ability for delegates to conduct demos alongside the instructor.

About This Course

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The final module of the course, Module 5 provides a more in-depth overview of DNA security solutions with online demonstrations and the ability for delegates to conduct demos alongside the instructor.

Who Should Attend

Anyone in sales who is looking to position Cisco’s DNA and security solutions including Account Managers, Account Directors, Business Development, Sales Support and Pre-Sales.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Learning Outcomes:

- Be able to articulate the value of Cisco DNA in helping a customer reach their strategic business objectives.
- Discuss the importance of selling Security and DNA together to drive new opportunities
- Be able to articulate the value of a Cisco Secure DNA to a customer and how that can benefit and transform a customer's business.
- To ensure that security is included in every DNA deal
- Understand Cisco's unique value in the market and how to use it to defeat objections and the competition
- Ensure a 'security-first' and 'digital ready' approach when selling and positioning Cisco DNA
- Provide a visual demonstration of the key DNA security components

Detailed Course Outline

Introduction & Welcome

Topic 1 – Why Digitisation is Transforming the IT Market

- Digital Enterprise Definition
- The 4 Pillars of Digitisation (IoT, Mobility, Big Data, Cloud)
- Digital Disruption

- How Disruptive is this?
- Enterprise Need to Consume IT Differently

- Software-Led Discussion

- What difference will it make to me as a partner?

- Opportunities for Partners

- Today and Tomorrow

Topic 2 - What is the Digital Network Architecture?

- What is DNA?

- The DNA Design Principles

- Virtualisation

- Automation

- Analytics

- Cloud Service Management

- The DNA Business Outcomes

- Faster Innovation

- Reduce Cost & Complexity

- Lower Risk

- The Solutions Underpinning the Design

- CMX

- Enterprise NFV

- APIC-EM

- StealthWatch, NetFlow

- Meraki

- Pervasive Security (ASA, AMP, FirePower, ISE, TrustSec, etc)

- Cisco Umbrella (Open DNS)

- How Different is DNA

- Exercise – Delegates will now work individually and align and define which elements of the digitisation story and which pillars of DNA will resonate with their customers and how they can use those services to help their customers accelerate their digital strategy.

Topic 3 – Who Will We Sell this to?

- Target Markets, Target Customers and Target Stakeholders

- Digital Transformation is Driving IT to the Boardroom
- Identifying Digital Strategies

- With IT
- With LoB
- With Business Leaders
- Using DNA to Deliver Business Outcomes

- With Quantified Business Impact
- DNA Use Cases

- New Branch Office
- Employee Productivity
- Mobile and Cloud Service Adoption
- Customer Experience
- Ransomware
- Exercise – Delegates will now work in teams to build a business case to present to the CIO and also a business case that the CIO can then present to the Board.

Topic 4 – How will we sell it?

- What We are Seeing
- How to sell DNA to Customers

- Security is Key
- The DNA Customer Journey

- Phases of DNA Adoption
- The Icebreaker program

- Icebreaker Focal Points (LDoS, Energy Management, etc)
- How to generate Business with Icebreaker
- Partner Incentives

- EasyPay, OIP/TIP, SIP, CTMP, Security Ignite, etc
- DNA and Cisco ONE
- Add Security for Free
- DNA Offers
- Leading with Security

- Secure Access
- Secure WAN
- Secure Perimeter
- Dealing with Objections and the Competition
- Partner Success Stories
- Exercise: Working in teams, each team will prepare a Customer for each stage of the DNA journey and mapping to final business outcomes and then plan a Customer Lifecycle Engagement strategy that accelerates their customer’s journey towards digital transformation, building on the Cisco Digital Network Architecture (DNA) and Business Outcomes.

Topic 5 – The Solutions Underpinning DNA

- CMX

- Video of CMX in Action
- Enterprise NFV

- Video of Enterprise NFV in Action
- APIC-EM

- Video of EPIC-AM in Action
- Cisco’s Security Architecture

- Security is holding back Digitisation
- How Does DNA ‘Lower Risk’

- Network as a Sensor

- StealthWatch
- Instructor and Delegate Demo of SteathWatch
- Network as the Enforcer

- ISE and TrustSec
- Instructor Demo of ISE
- Cisco Umbrella (Open DNS)

- Components and How it Works
- Instructor and Delegate Demo of Umbrella Branch
- NGFW

- Instructor Demo of FMC
- Exercises: During this module, delegates will work in teams practicing and conducting online demos of the key DNA Security solutions (StealthWatch and Cisco Umbrella) to visually ‘educate the customer’ on the benefits of having a secure DNA.

Topic 5 – Summary

- Additional Resources
- Preparing Partners for DNA

- Through Education, Enablement & Integration
- Call to Action
- Summary

Skills You Will Learn:

Learning Outcomes:

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Frequently Asked Questions

Q: What delivery options are available for Securing your Customer with DNA?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 1-day Securing your Customer with DNA course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Securing your Customer with DNA training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Securing your Customer with DNA?

Yes, we provide corporate training, dedicated training, and closed classes for Securing your Customer with DNA. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: What related terms do people search for?

Popular related searches include: Securing your Customer with DNA, DNA Security, DNAS

Q: Why choose Nexus Human for Securing your Customer with DNA?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Securing your Customer with DNA training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

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