

# Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC)

**Duration:** 40.00 hours (5 days)

**32.5 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

## Course Information

**Delivery Format:** Instructor Led - Online

## Course Overview

This course is a training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. This course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration.

## About This Course

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## Who Should Attend

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The primary audiences for this course are: Phone network administrators  
Data system administrators  
Entry-level network engineers  
Administrators  
IT support personnel  
Helpdesk support staff

# Learning Outcomes

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## **Upon successful completion of this course, participants will be able to:**

After completing this course, students will be able to:

- Describe the Cisco Unified Communications Manager network, service, and features
- Understand the importance of and configuration of redundancy and high availability in the enterprise network
- Describe user configuration and the user web interface
- Explain basic phone options and the use of BATA
- Explain the route plan and on-net/off-net calling
- Describe the various media resources, including conferencing and MOH
- Describe the basic phone features and use of hunt groups
- Explain the function of Cisco Unity Connection and the various interfaces that are used to access the system
- Describe the components that are required for user call processing by Cisco Unity Connection
- Implement the various features and options that are available to users in Cisco Unity Connection
- Use the various applications, tools, and reports that are available in Cisco Unity Connection

## Additional Course Details

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Nexus Humans Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC) training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC) course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC)?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 5-day Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC) course provides up to 32.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC) training?**

The training takes place over 5 day(s), with each day lasting approximately 40.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC)?**

Yes, we provide corporate training, dedicated training, and closed classes for Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC). Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC)?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

## Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Cisco Administering Cisco Unified Communications Manager and Unity Connection (ACUCM with AUC) training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

## Nexus Human

### Professional Training & Development

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